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My name is Christine Wamunyima Kanyengo. I work for the University of Zambia library. At the University of Zambia at the library we have been involved in training undergraduate students in how to find and locate the relevant information and use that information in their work. Some of the skills that we have been teaching the students are the skills on how to effectively retrieve information, so we have been teaching them searching skills, and also the other skills that we have been teaching the students is on how they can utilize the information that they have gotten from the various resources available in an appropriate way in their research process. In this type of training, we train them on how they can use citation software and citation methods so that they acknowledge the sources that they are utilizing.

The other important information that we impart on the students is that they do not plagiarise that information, and in not plagiarising, they can build on the information that they have gotten from other sources, by appropriately citing the sources that they are utilizing.

The other skills that we want them to use is to be able to cite the resources appropriately and write effective bibliographies after they have used their assignments for marking or for whatever purposes that are required for doing their education work.